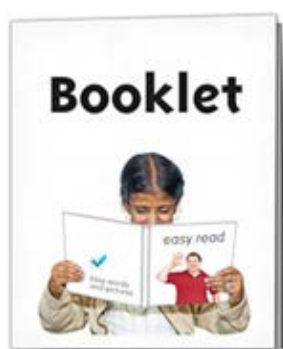


# SOLIHULL SAFEGUARDING ADULTS

**Solihull  
Safeguarding  
Adults Board**  
*Protecting Adults Together*

## Annual Report 2016 - 2017



### Easy to Read Executive Summary

pushing  
bullying pinching  
withholding food & drink coercion intimidation  
hitting isolating  
restraint emotional abuse  
misusing medication shaking  
scalding teasing sexual abuse  
leaving on own blaming  
stealing money or benefits neglect  
leaving on own ignoring needs

# Introduction



The Care Act 2014 is the law about care and support for adults in England.

It was the first time England had a law telling councils what to do to help keep adults safe from neglect and abuse.



The Care Act started in April 2015. Local Authorities have to do what the Care Act says.

## The law says:

- ✓ what abuse and neglect is and how to stop it.



- ✓ how everyone should work together to keep people safe.

- ✓ when people should have an independent advocate to help them speak up about being safe



- ✓ each area must have a group that works on keeping people safe, called an adult safeguarding board



## The Care Act says there are 10 different ways that abuse can happen:



### Physical abuse

This means things like beating, hitting, slapping, pushing and not giving you your proper medication.

### Financial or 'money' abuse

This means stealing, scamming, bullying you to hand over your money or things you own and using your money or belongings when you haven't said this is ok.



### Neglect and 'acts of omission'

This means being ignored when you have health and social care needs or not being given the right type of care and support you need. It might also mean someone is not giving you the things you need on purpose.

## Sexual abuse

This means being forced or bullied to have sex or do something sexual with someone when you did not say it was ok. Or a person touching you in a way you did not want them to.

It also means when a person shows you parts of their body you have not asked them to show you or making you watch something sexual that you did not want to see.



## Psychological abuse

This means being made to feel embarrassed or bad about yourself. It is when someone bullies, blames you, makes you feel scared or controls you.

It might be when someone threatens to hurt you. It also means being purposely made to feel lonely and alone and being unfairly stopped from getting support from those around you.



## Organisational Abuse



This usually means when you are not treated properly in places like hospitals, a care home or by those people giving you care in your own home.

It might be abuse that happens one time or lots of times.

It might mean that your needs have not been met or staff have not treated you well because they have not had the right training or the service is not being run properly.

## Domestic Abuse

This means many of the types of abuse explained already that is done to you by a person you are in a relationship with.



## Discriminatory abuse

This means bullying and name calling because of race, gender or gender identity, age, disability, sexual orientation or religion.



## Self-neglect

This means not looking after yourself.

You might not keep yourself healthy and clean. It might also mean not looking after the place you live in.

For example, a type of self-neglect could be what is known as 'hoarding.'



## Modern slavery

This means being forced, treated very badly or bullied into doing work and other things against your will. This is sometimes known as 'slavery' or 'forced labour.'



Abuse and neglect should not happen to anyone at any time. But it does happen, often because people do not know they are being abused.

Everyone has the right to live safely and be in control of their lives.



## What we did this year to make a difference



We have a new website with lots of information on everything we do to keep people safe in Solihull

[www.ssab.org.uk](http://www.ssab.org.uk)

We have information on how to stop people being hurt before it happens.



We got people together so that we could talk about how everyone together can help to stop financial abuse.



We asked people to wear purple and say "NO TO ADULT ABUSE"



We are supporting the 'Safe Place' work, so that people who are feeling unsafe or worried have a safe place to go.

We gave people information on how to keep safe from scams



We have a plan to work closely with people to help us with our work.



We got people together so that we could talk about how everyone together can help to stop people being sexually abused.

We did what the law told us we had to do.



# What we are going to do in 2017-18 to make safeguarding personal



1. Make sure that people are asked to tell us what happened to them, how it made them feel and what they want to happen.

2. Do more work with people so they can help the Safeguarding Adults Board do its work.



3. Ask people if they feel safer.

4. Keep a close eye on how many people get help from an advocate.



5. Make sure that staff know how to make safeguarding personal for individuals.

6. Ask for proof that safeguarding is personal for them.



For more information on everything we do to keep people safe in Solihull go to our website.

[www.ssab.org.uk](http://www.ssab.org.uk)



**0121 704 8007**

If you or someone you know is being hurt or treated badly, phone us and we will help.

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