

MY SAFEGUARDING EXPERIENCE

Name of individual			
Carefirst ID			
Name of person acting on the individual's behalf if they lack capacity			
Date of visit	Date entered on to Carefirst		

No	Question	Feedback
1	<p>Did you feel listened to during conversations and meetings with people about helping you feel safe?</p> <ul style="list-style-type: none"> i. I was always listened to ii. I was listened to quite a bit iii. I was not listened to very much iv. I was not listened to at all v. Not answered 	
	Comments:	
2	<p>Did you get information that you could understand during the concern? (This could be spoken or written)</p> <ul style="list-style-type: none"> i. I got a lot of good information ii. I got quite a lot of information iii. I did not get very much information or could not understand information given iv. I did not get any information or information was poor v. Not answered 	
	Comments:	
3	<p>Did you get the chance to say what you wanted to happen?</p> <ul style="list-style-type: none"> i. Yes ii. No iii. Partly iv. Not answered 	

	Comments:
4	<p>How satisfied are you with the end result of what people did to try and keep you safe?</p> <ul style="list-style-type: none"> i. I am very satisfied with the end result ii. I am quite satisfied with the end result iii. I am not very satisfied with the end result iv. I am not at all satisfied with the end result v. Not answered
	Comments:
5	<p>How satisfied are you with how people dealt with your concern throughout?</p> <ul style="list-style-type: none"> i. I am very satisfied with how people dealt with my concern ii. I am quite satisfied with how people dealt with my concern iii. I am not very satisfied with how people dealt with my concern iv. I am not at all satisfied with how people dealt with my concern v. Not answered
	Comments:
6	<p>Do you feel that you are safer now because of the help from people dealing with your concern?</p> <ul style="list-style-type: none"> i. I feel I am a lot safer now ii. I feel I am quite a bit safer now iii. I feel I am not much safer now iv. I feel I am not at all safer now v. Not answered
	Comments:

7	<p>Would you be happy to talk to the council (or other organisations) to help us improve the way we support people to stay safe?</p> <ul style="list-style-type: none"> i. I would be interested in joining a forum which meets regularly to share the views of people who have experienced safeguarding and their families ii. I would be interested in taking part in staff training sessions to share my experience iii. I would be interested in helping organisations to develop training resources (such as videos or real life stories) iv. I would like to know more before I make a decision – please contact me to discuss further v. I would not be interested in being contacted in this way.
	<p>Comments:</p>
8	<p>Would you be happy to talk to the council (or other organisations) about how you could continue to work with us to help us improve the way we support people to stay safe?</p> <ul style="list-style-type: none"> i. I would be interested in joining a forum which meets regularly to share the views of people who have experienced safeguarding and their families ii. I would be interested in taking part in staff training sessions to share my experience iii. I would be interested in helping organisations to develop training resources (such as videos or real life stories) iv. I would like to know more before I make a decision – please contact me to discuss further v. I would not be interested in being contacted in this way.
9	<p>Interviewer's comments</p>